

Lendlease military housing communities receive multiple awards for resident satisfaction

(Nashville, Tenn., March 24, 2022) [Lendlease](#), a leading global real estate group, announced today that WinnResidential Military Housing Services, the firm providing property management and maintenance services for Lendlease's military housing communities, has been recognized as a 2021 SatisFacts National Award Winner for outstanding resident satisfaction.

SatisFacts, the leading provider of resident surveys focusing on multifamily retention and reputation management, has recognized 100 of Lendlease's neighborhoods across the country, nearly 93% of the entire portfolio, as "SatisFacts Community Award" winners for their high resident satisfaction scores. Recipients consisted of neighborhoods located at Atlantic Marine Corps Communities, Campbell Crossing, Fort Drum Mountain Community Homes, Fort Hood Family Housing, Hickam Communities, Island Palm Communities, Knox Hills, North Haven Communities, Soaring Heights Communities, and Tierra Vista Communities.

"We are proud of our property management partner, WinnResidential Military Housing Services, as they continuously provide outstanding property management services for service members and families that live in our communities," said Phillip Carpenter, Chief Operating Officer, Lendlease Communities. "Through our partnership, we are honored to be able to provide housing communities where military families live, work, and thrive, and we look forward to continuing this in the years to come."

Lendlease's military housing communities continually seek ways to enhance customer service and resident experiences. Through the InSite resident feedback program, residents can provide real-time feedback around all points of service throughout the year in a safe and comfortable environment.

"I want to congratulate our full WinnMilitary team for receiving this important recognition once again this year," said Doug Jones, Chief Operating Officer, WinnResidential Military Housing Services. "2021 was a difficult year in our business and this achievement is truly a testament to the hard work, commitment, and resiliency demonstrated every day by our team members. Earning these awards reflects the unwavering dedication of our team members to serve those who protect and defend our country. We appreciate the honest feedback these surveys offer as it is valuable in helping our communities continue to improve upon the services and resident experiences that we provide."

With over 15 years of experience, SatisFacts has helped over 3 million units market and measure the resident experience. Awards are based on resident perceptions that the company's leadership and team members are focused on customer service efforts.

[Click here](#) to view the 2021 SatisFacts award video.

In the US, Lendlease's Communities business is one of the nation's leaders in public/private community development. Lendlease manages one of the largest military housing portfolios in the US and are the Army's exclusive partner for lodging. With a focus on creating sustainable value, Lendlease creates communities that regenerate our environment, enrich people's lives and foster economic growth. Lendlease has worked extensively with the Department of Defense through the Military Housing Privatization Initiative (MHPI), a program that provides for the transfer of military housing assets to private sector companies. With over 40,000 residential units, 192 apartments and more than 13,000 hotel rooms in its portfolio, Lendlease will finance, develop, build, renovate and operate these sites for at least 50 years.

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About Lendlease

Lendlease (www.lendlease.com) is a leading global real estate group with operations in Australia, Asia, Europe and the Americas. Our purpose is to create value through places where communities thrive. Headquartered in Sydney, Australia, and listed on the Australian Securities Exchange, Lendlease has approximately 8,200 employees internationally. Our core capabilities are reflected in our operating segments of Development, Construction and Investments. The combination of these three segments provides us with a sustainable competitive advantage and allows us to provide innovative integrated solutions for our customers.

About WinnCompanies

WinnCompanies (www.winncompanies.com) is an award-winning national multifamily development and management company dedicated to the highest standards of excellence. Through its companies, WinnDevelopment, WinnResidential and WinnMilitary, WinnCompanies acquires, develops and manages affordable, senior, mixed-income, market rate, military and mixed-use properties. Founded in 1971 and operating in 22 states and the District of Columbia, it is the fifth largest multi-family housing manager in the United States, the nation's largest manager of affordable housing and the second largest manager of privatized military housing.

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