



## MEDIA RELEASE

# Lendlease enhances its mall operations and security through smart technology

***Bot and AI technology supplement the operations teams and are part of Lendlease's ongoing drive for innovation***

**SINGAPORE, 5 April 2022** – Lendlease is introducing housekeeping and security robots at its shopping malls – 313@somerset, Jem®, Parkway Parade and PLQ Mall. By utilising these robots, the malls will be able to adhere to safe distancing requirements, and also greatly boost the efficiency of cleaning and facility management employees through optimal resource planning. This underscores Lendlease's constant push in innovation to build a skilled workforce aided by technology, whilst tackling new challenges ahead for the post-pandemic shopping experience.

Lendlease has made investments in other smart technologies such as RFID (radio-frequency identification) tagging and IoT dashboard monitoring for waste management. These have greatly boosted sustainability efforts at Lendlease's malls and constitute part of the Group's mission to offer both shoppers and staff better standards of health, safety, and operational efficiencies.

**Jenny Khoo, Head of Asset Operations, Singapore, Lendlease** said, "Lendlease has always been a big believer in innovation. It is more important than before to stay ahead of the curve in ensuring that we continue to provide a safe and unparalleled shopping experience. The use of different forms of smart technologies – robots, AI-enhanced interfaces – can help us realise the vision with customers at the heart of our approach, adding value for them and Lendlease."

Aside from adopting robotic technology, Lendlease will be participating in the National Environment Agency (NEA) and Enterprise SG's Sustainability Open Innovation Challenge (SOIC), to crowdsource for innovative sustainability solutions and build a more sustainable future for the world.

With Covid-19 accelerating technology use across different industries, malls alike must consider delivering better and safer solutions with the well-being of shoppers in mind. This is also in line with the digital transformation of Singapore's retail sector, a key pillar for the nation's long-term economic growth strategy.

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For more information, please contact:

## **Lendlease**

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## **About Lendlease**

Lendlease is a leading international property and infrastructure group with operations in Australia, Asia, Europe, and the Americas.

Our purpose is *Together we create value through places where communities thrive.*

Headquartered in Sydney, Australia, and listed on the Australian Securities Exchange, Lendlease has approximately 8,000 employees internationally.

Our core capabilities are reflected in our operating segments of Development, Investments and Construction.

We are known as 联实 in Chinese. For more information, please visit: [www.lendlease.com](http://www.lendlease.com)