

MEDIA RELEASE

Lendlease military housing communities earn multiple awards for resident satisfaction

NASHVILLE (Feb. 28, 2023) – [Lendlease](#), a global real estate and investment group, announced today that [WinnResidential Military Housing Services](#), the firm providing property management and maintenance services for Lendlease’s privatized military housing communities, has been recognized as a National SatisFacts Resident Satisfaction Company Award winner for 2022.

[SatisFacts](#), the leading provider of resident surveys focusing on multifamily retention and reputation management, has recognized 96 Lendlease neighborhoods across the country, more than 92% of the entire portfolio, as 2022 SatisFacts Insite® survey score award winners for their high resident satisfaction scores. Awards are based on resident perceptions that the company’s leadership and team members are focused on customer service efforts. Recipients consisted of neighborhoods located at Atlantic Marine Corps Communities, Campbell Crossing, Fort Drum Mountain Community Homes, Fort Hood Family Housing, Hickam Communities, Island Palm Communities, Knox Hills, North Haven Communities, Soaring Heights Communities, and Tierra Vista Communities. [Click here](#) to view the 2022 SatisFacts Property and Company Award video.

"Lendlease is incredibly proud of our property management partner, WinnResidential Military Housing Services, and their continued success in earning resident satisfaction awards," said Phillip Carpenter, Chief Operating Officer of Lendlease Communities. "With Winn’s support, Lendlease fosters better housing communities where service members and their families can live, work, and thrive. We look forward to our continued, successful partnership and further enhancing the resident experience together in the years ahead."

Lendlease continually seeks out new ways to better the resident experience. SatisFacts Insite provides residents the opportunity to submit real-time feedback on all points of service throughout the year in a safe and comfortable environment.

"I want to personally congratulate our full WinnMilitary team for receiving this important

The Lendlease logo is a stylized, abstract shape composed of overlapping geometric forms in shades of green and yellow. The word "lendlease" is written in a lowercase, sans-serif font across the center of the logo.

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recognition once again this year,” said Doug Jones, Chief Operating Officer for WinnResidential Military Housing Services. “2022 was a busy year in our business and this achievement is truly a testament to the hard work, commitment, and resiliency demonstrated every day by our team members across our full portfolio. I could not be more proud of everyone at WinnMilitary as this level of recognition from our valued residents reflects the unwavering dedication of our team members to diligently serve those who protect and defend our country. We fully appreciate the honest feedback these surveys offer, as it is valuable in helping our communities continue to improve upon the services and customer experiences that we provide.”

In the United States, Lendlease’s Communities business is one of the nation’s leaders in public/private community development. Lendlease manages one of the largest military housing portfolios in the U.S. and is the Army’s exclusive partner for lodging. With a focus on creating sustainable value, Lendlease creates communities that regenerate the environment, enrich people’s lives, and foster economic growth. Lendlease has worked extensively with the Department of Defense through the Military Housing Privatization Initiative (MHPI), a program that provides for the transfer of military housing assets to private sector companies. With over 40,000 residential units and 12,000 hotel rooms across 62 installations, Lendlease will finance, develop, build, renovate and operate these sites for at least 50 years.

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About Lendlease

Lendlease (www.lendlease.com) is a leading global real estate and investment group with operations in Australia, Asia, Europe and the Americas. Our purpose is to create places where communities thrive. Headquartered in Sydney, Australia, and listed on the Australian Securities Exchange, Lendlease has approximately 7,700 employees internationally. Our core capabilities are reflected in our operating segments of Development, Construction and Investments. The combination of these three segments provides us with a sustainable competitive advantage and allows us to provide innovative integrated solutions for our customers.

About WinnCompanies

WinnCompanies (www.winncompanies.com) is an award-winning national multifamily development and management company dedicated to the highest standards of excellence. Through its companies, WinnDevelopment, WinnResidential and WinnMilitary, WinnCompanies acquires, develops and manages affordable, senior, mixed-income, market rate, military and mixed-use properties. Founded in 1971 and operating in 22 states and the District of Columbia, it is the fifth largest multi-family housing manager in the United States, the nation’s largest manager of affordable housing and the second largest manager of privatized military housing.



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